



UASIN GISHU COUNTY ASSEMBLY
SECOND ASSEMBLY - FIRST SESSION
WEDNESDAY 6TH DECEMBER, 2017 AT 2.30PM
SUPPLIMENTARY ORDERS

PRAYERS

1. Administration of Oath
2. Communication from the Chair
3. Messages
4. Petitions
5. Papers
6. Notices of Motion
7. Statements
8. Motion and Bills

9. **MOTION - (HON. DR.CATHERINE BARMAO KIPTANUI -NOMINATED MCA)**

Aware that a supermarket is a self-service shop offering a wide variety of goods under a single roof, at relatively low prices. **Further aware that** supermarkets form an ideal customer contact points with most of the products frequently purchased, being self service stores that carry a complete line of food products as well as non-food products and is geared towards being relevant, reliable to customers' needs and services; **Concerned that** most supermarkets, wholesale and retail shops have completely abandoned their responsibility of packaging goods for the customers which initially they did using branded plastic bags that was very costly even before the ban; **Noting that** currently attendants in these outlets boldly mix up cleaning detergents, food stuffs utensils, clothes into one basket which is unhygienic and harmful to our health; **Cognizant that** customer service is an important antecedent to customer loyalty and future patronage that extends beyond the purpose of buying products: This County Assembly urges the County Government of Uasin Gishu to ensure all supermarkets in Eldoret town and other centers in Uasin Gishu County to provide an alternative method of packaging goods as part of quality customer service.

